



CUSTOMS & INLAND REVENUE

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SERVICE DE LA DOUANE ET DES CONTRIBUTIONS INDIRECTES

CUSTOMS CLEARANCE – STANDARD OPERATING PROCEDURES

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Manifest Submission						
For External users						
To submit and register all manifests, submit all bills and consolidated bills and to validate the de-groupage of all consolidated bills, in ASYCUDA.						
To ensure the accuracy and timely submission of the cargo information, thereby assuring the collection of the full revenue due and conformation of clearance requirements, in accordance with the relevant laws and regulations.						
To ensure the accountability of all manifested goods.						
This procedure applies to Shipping/Airline Agents (Carriers) and Freight Forwarders in the submission and registration of manifests, submission of bills, and the submission of consolidated bills and validating their de-groupage.						
Port Vila						
Luganville						
Manager Customs Border Manager North						
Customs Act, Sections 26-27, 32, 102-106 Customs Regulations, 10, 34-35						
Manifest Process						
Manifest Amendment Process Manifests						
Manifests						
s Consolidated Bills House Bills						
Outturn Reports						

Procedure	Person Responsible	Carriers, Freight	Section Responsible	Customs Border, Santo Customs				
		Forwarders						
		captures and upload						
	2. Carrier/Freight Forwarders capture and upload first level bills**							
		 and consolidated bills. 3. Carrier/Freight Forwarders de-group consolidated bill. 4. Customs validates the de-groupage***. 5. Carrier registers the manifest. 						
	6. Carrier/Freight Forwarders, may request for any manifest							
	amendment with Customs. 7. Inform Customs of any short landed or excess consignments							
		based on Outturn Reports. * Uploading of manifest general segment can be done after uploading						
		of first level and Consolidated Bills.						
	** The Carrier can register the manifest at this point once all bills are uploaded.							
		*** If the general segment of the manifest has not been uploaded at						
	this point, de-groupage and validating cannot be done until the general segment has been uploaded by the Carrier. Note: SADs can be processed against bills whenever consolidated							
		bills have been de-grouped and validated, or whenever a manifest has						
	been registered	been registered.						
Monitoring	Person	Customs	Section	Customs				
	Responsible	Manifest Officer.	Responsible	Border,				
	Santo Custo							
	1. Customs will monitor timely submission of Manifests and Bills.							
	 Customs Officer responsible will run system reports on all un- cleared cargo and will take necessary action. 							
		s will be gather						
		nce and risk manag		hh				
Corrective	1. If Carrier or Freight Forwarder submits incorrect information,							
Actions		Customs will make amendments accordingly after consultation						
	with the entity concerned.							
		2. Customs may take action against the Carrier or Freight						
	Forwarder for frequent errors/omissions.3. If any discrepancies are found during inspection of the consignment or of the Customs Controlled Area, Customs will							
	•	take necessary action according to the law.						

VERIFICATION AND RECORD KEEPING

Date Written	:	28 th Oct 2016	By:	AW NPT
Date Endorsed	:	3 rd Nov 2016	By:	CRMC
Date Authorized	:	4 th Nov 2016	By:	Chairman CRMC
Date for Revision	ו:	4 th Nov 2017	By:	CRMC