



## The Onboarding process of Vanuatu Sales Monitoring System (VSMS)

### WHAT IS VANUATU SALES MONITORING SYSTEM (VSMS)?

The Vanuatu Sales Monitoring System (VSMS), established under Regulation Order No. 153 of 2025, is a new government system initiative that helps make doing business more transparent and fairer.

It works by:

- Tracking business sales transactions in real time
- Making sure VAT is applied and collected correctly
- Creating a fairer and more transparent process for how businesses to report and pay taxes.

### What steps must taxpayers take to prepare for VSMS onboarding?

To prepare for VSMS enrollment, all VAT-registered individuals and entities must:

- Update and ensure all business and contact details are accurately recorded with the Department
- Maintain an active and accessible email address for official correspondence with the Department.
- Stay informed by seeking guidance and following updates from the VSMS team at the department and on the VSMS portal.

## VSMS Onboarding process

The onboarding process includes a few key activities that all taxpayers should be aware of:

### 1. VSMS Registration

All VAT-registered individuals and entities must register before enrolling in the Vanuatu Sales Monitoring System (VSMS).

Registration forms are available on the DCIR website under the VSMS portal or at Taxpayer Services.

You can register in two ways:

- Online Registration (Recommended) – Complete your registration quickly and securely through this link;  
<https://customsinlandrevenue.gov.vu/taxes-and-licensing/vsms.html>
- Manual Registration – Fill out the form and submit it to the Tax Office.

Deadline: All registrations must be completed by September 30, 2025.

### 2. Enrollment

After registering for the VSMS and receiving confirmation from the Department, you can proceed to enrollment. The enrollment timeline will be shared once all registrations are completed.

For any inquiries or additional details, please direct your correspondence to the Vanuatu Sales Monitoring Team at email: [vsms@vanuatu.gov.vu](mailto:vsms@vanuatu.gov.vu) or visit the VSMS website: <https://customsinlandrevenue.gov.vu/taxes-and-licensing/vsms.html>

